

## What kind of Virtual Assistant do you need?

Did you know that VAs tend to specialise in service offerings so it is possible you may need 1, 2 or more VAs to assist you in your business? Just as a corporate office have staff that manage reception, bookkeeping, HR, graphic design, etc., you may well need a VA per service offering. And, just like a corporate office, you can engage a VA long-term, you don't have to get a new one for each new project.

Send your queries to kathie@vadirectory.net or visit www.vadirectory.net



## VA DIRECTORY

## VIRTUAL ASSISTANT SERVICES

Here's a list of 40 potential services you may need for your business but, if what you're looking for isn't there, please do ask.

- 1. Administrative support
- 2. Appointment setting
- Association Management /Secretariat Support: NFPs, Charities and other membership based groups
- 4. Authors Assistant: Support authors in the process of writing and publishing a book
- 5. Affiliate management
- 6. Broadcast email support
- 7. Bookkeeping
- 8. Calendar management
- 9. Client relations
- 10.Concierge
- 11. Copy-writing/editing/formatting
- 12. Database management: data entry, database design, database maintenance
- 13. Database marketing/follow up referrals for clients
- 14. Data entry
- 15. ECommerce
- 16.Editing/proof-reading and possibly copy-writing
- 17.Event planning and management
- 18. Excel spreadsheets
- 19. General admin support
- 20. Graphic design

- 21. Lead generation 22. Membership support for individuals or groups 23. PA/Secretary 24. Paralegal 25. Podcast management 26. PowerPoint presentations 27. Project management: manage projects, teams of VAs for clients, etc. 28. Real Estate VA 29. Receptionist: phone answering services, managing emails, client liaison 30. Research: provide internet research services 31. Resume Writer 32. Shopping cart services 33. Social Media Support: Blogging, Facebook, Instagram, Twitter, LinkedIn, Pinterest, etc. 34. Transcription: Conference, Court, Medical, Legal, etc 35. Travel coordination 36. Video editing 37. Web maintenance/design/support 38. Webinar and live stream management 39. WordPress/Wix/Squarespace/Shopify/ Weebly support 40. Word-processing: document
- management and formatting



A Clayton's Secretary trading as VA Directory, was established in March 1994. The Internet entered the business scene in Australia late 1995 and by January 1996 Kathie was on the Internet.

Her first website was published in April 1996 and consisted of one single page with some clip-art, a list of services and her contact details. Australia's very first network of home-based secretaries was established. The business has come a long way since and she has trained hundreds of VAs over the years and mentored over 2,000 others.

She has a ready supply of VAs, based in Australia and in some other countries too, ready and waiting to assist you with your needs. Please do visit our website https://vadirectory.net to have a look around and/or place a job request for some of our team to get back to you.

What happens when you place a request? You will hear from up to 6 of our VA members who will advise you of their relevant experience, time availability and their rates. They will guide you in how it works and what to expect. You are free to choose from any of these to work with – but please do notify the others they haven't been successful. If you don't find the right one, please contact Kathie who will see who else might be available. All members have a minimum 3-5 years' working experience and many have well beyond that, 20, 30 or more years' in their chosen field.